



JOB & FAMILY SERVICES
MARION COUNTY

BRINGING HELP

H O M E

2014 MARION COUNTY JOB & FAMILY SERVICES ANNUAL REPORT



making tomorrows BRIGHTER

2014 proved to be a year of unprecedented undertakings and remarkable achievements.

THE EXPANSION OF OHIO'S MEDICAID PROGRAM under the federal Affordable Care Act (ACA) created new opportunities for thousands of Marion residents to gain real access to health care for the first time in history. Our agency was charged with meeting the huge public demand for access to the new Medicaid program while also working through the challenges of learning and implementing new and evolving technology. Ultimately, Marion County led the state in the initial enrollment of newly eligible people. We were uplifted by the many personal stories of how long-awaited medical treatment renewed hope and positively transformed families.

Another notable undertaking was the first "Kicks for Kids" project, which provided school shoes to kids in grades K-12. The positive response from parents, grandparents, teachers, store employees, and community organizations was overwhelming. Read more about the program later in this report.

It is our responsibility to support the people who seek our services. More importantly, it is our privilege to be able to see the results of our efforts when we wait at the doctor's office, stand in line at the grocery store, attend a graduation ceremony, send someone off to a new job, or see a child looking down at their new shoes while walking to school. 2014 was challenging.... and it was great.

— **ROXANE G. SOMERLOT** Director

CHILD SUPPORT SERVICES

Marion County Child Support (CSEA) is continuing to improve services. Since many parents ordered to pay child support are returning to society from prison, CSEA has focused on assisting these parents in obtaining manageable orders and educating them about waiver and compromise. During 2014, CSEA was recognized for outstanding performance as the most improved Support Order Establishment for the Medium Caseload Division by the Ohio Department of Job & Family Services.

2014 QUICK FACTS:

- **Number of Cases** 6,517
- **Total Collections** \$10,380,332.64
- **Cost Effectiveness** \$10.55
(for each child support program dollar expended, \$10.55 is collected)

KICKS FOR KIDS

Kicks For Kids is a program developed to provide school shoes for children in need. This program, unique to Marion County, was designed and deployed over a period of six weeks with a committed team of agency staff coordinating with participating local retailers. All involved worked tirelessly to ensure kids in need had new, well-fitting, "cool" shoes for the first day of school. Agency staff volunteered to work overtime to process the applications so that the children would receive their shoes before school began. Approximately 960 applications were processed and 1,874 kids received shoes.

Check out the new & improved Marion County JFS Website! Visit www.mcjfs.com

CONGRATULATIONS! – ROXANE SOMERLOT NAMED DIRECTOR OF THE YEAR



Marion County Job & Family Services Director Roxane Somerlot was recognized as the Association 2014 Director of the Year. Each December, the Ohio Job & Family Services Directors' Association recognizes a CJFS Director who, through dedicated efforts throughout the span of their career, exemplifies the professional qualities and achievements of an outstanding Director. Director Somerlot received numerous nominations from her peers and was officially recognized at a ceremony on Friday, December 12, 2014.

A SUCCESS STORY – OHIOMEANSJOBS-MARION COUNTY

Sarah, a young mother of three, had completed her training as an RN and was having difficulty finding a job. She could not afford to take a final test for her licensure and had to register for Ohio Works First assistance. Barb, her Supportive Services case manager, helped her develop a plan to pay for her licensure and partnered with OMJ-Marion County to help Sarah find a job. Sarah's new career allows her to earn enough income so that she no longer needs the OWF assistance and is now proudly taking care of her family.

SUPPORTIVE SERVICES & WORK ACTIVITIES

Supportive Services & Work Activities staff members work with people who receive Ohio Works First (cash assistance) and/or Food Assistance to enhance their employability. These programs offer job readiness training, work experience placements, and child care and transportation assistance while they work toward self-sufficiency. Adult Protective Services (APS) operates as a specialized service area, which investigates and resolves reports of elder abuse and neglect.

2014 QUICK FACTS:

Supportive Services & Work Activities

- **427 Ohio Works First applicants attended orientations and received assistance**
- **658 Food Assistance applicants attended orientations and received assistance**
- **63.70% participation rate for the year, exceeding the state mandatory participation rate of 50%**

Adult Protective Services

- **297 Home Calls**
- **110 New APS Cases**

Child Care

- **365 children receive child care, representing 216 families in the Marion area.**
- **210 new child care applications were processed.**
- **142 re-determinations were completed.**

OHIOMEANSJOBS-MARION COUNTY

OhioMeansJobs-Marion County provides employment resources and business services. We strive to meet the needs of job seekers, in partnership with training providers and businesses. Our goal is to help people find meaningful and rewarding employment opportunities. Our services include job skills training, resume and interview assistance, access to job postings, job search resources and workshops.

We also provide a broad range of services to businesses. These services include job posting, applicant screening, applicant referrals, and assistance with the cost of on-the-job training, skill proficiency testing, pre-employment assessment, analysis of labor market information, and recruiting.

2014 QUICK FACTS:

- **297 local businesses received workforce development services.**
- **2,912 hires were facilitated through OMJ-Marion County.**
- **19,877 visits to OMJ-Marion County.**
- **204 youth worked 38,165 hours earning \$368,658.00 in the 2014 Youth Employment programs.**
- **\$520,466.89 was spent on providing Workforce Investment Act services to youth, adults, dislocated workers and businesses.**

A SUCCESS STORY – APS

Mrs. L was being abused psychologically and physically. In addition, her medicine was being stolen and her living conditions were very bad. Case manager Angie intervened. She spoke with Mrs. L and convinced her to move in with caring family members who would help and respect her.



A SUCCESS STORY – CHILD SUPPORT SERVICES

Joe, a struggling father, wanted to be able to provide for his children. However he had difficulty finding a job due to many factors including homelessness, hunger, lack of a high school diploma, and past legal trouble. A CSEA case manager started meeting with Joe regularly and referred him to OhioMeansJobs-Marion County, where they helped him obtain reliable employment. He now has a place to live, food, and he is able to provide for his children through child support payments. Joe sent the following note to his case manager: "Thank you for believing in me and working with me. I have my driver's license now. I am saving to get a car soon. I am staying positive. I may even be a team leader for my shift (at work)."

OUR AGENCY PRINCIPLES

- We foster cooperation within our agency and with community partners to establish a network of resources for people in need.
- We recognize and accept change as essential to ensure services are efficient and effective.
- We hold ourselves personally and organizationally responsible for achieving outcomes that support our mission and provide public value.



BOARD MEMBERS

2014 Board of Marion County Commissioners

Dan Russell • President

Andy Appelfeller

Ken Stiverson

Marion County Workforce Advisory Committee

Vidya Iyengar • Chair, Marion Community Credit Union

Sharon Baldinger • Marion Industrial Center

Molly Baldosser • Goodwill Industries, Inc.

Cliff Brannon • Poet Biorefining

Sonia Fry • Whirlpool Corporation

Tami Galloway • Marion Technical College

Richard George • Tri-Rivers Career Center

Don Harper • Sims Brothers, Inc.

Ken Stiverson • Marion County Commissioner

Community Planning Committee

Reverend David Lippert • Chair

Anna Bomas • Marion General Hospital

Jody Demo-Hodgins • ADAMH Crawford/Marion Counties

Cliff Edwards • Center Street Community Health Center

Richard George • Tri-Rivers Career Center

Mary Longo • OSU Extension Service

Karen McVay • Legal Aid

Tracy Rector • Ohio Heartland Community Action

Jacqueline Ringer • Marion County Children Services

Dan Russell • Marion County Commissioner

Pam Stone • United Way of Marion County

2014 EXPENDITURES BY CATEGORY/PROGRAM

Administration/Operations.....	\$1,198,337
Case Management (all divisions).....	\$3,640,818
Partner Agreements.....	\$947,121
Work Supports/Emergency Assistance to Families (PRC).....	\$360,908
Medicaid Provider Payments.....	\$127,805,322
Food Assistance Benefits.....	\$16,721,022
Cash Assistance to Families.....	\$1,437,127
Disability Financial Assistance.....	\$179,930
Child Care Benefits.....	\$1,258,859
Workforce Development Benefits.....	\$430,523
TOTAL	\$153,979,967

SUMMARY OF REVENUE SOURCES

[EXPRESSED AS PERCENT]

Federal..... 82.56%

State..... 17.43%

Local..... 00.01%

[REVENUE SOURCES]

