

UPLIFT

2015
MARION COUNTY
JOB & FAMILY
SERVICES
ANNUAL REPORT



JOB & FAMILY SERVICES
MARION COUNTY

ROXANE G. SOMERLOT Director

IN 2015, MARION COUNTY, LIKE MANY PARTS OF OHIO, focused resources and attention on what is now termed as the opiate epidemic. In response to this health crisis, I am proud to say that our county mobilized leadership from every sector to put into place a comprehensive recovery network. The network is focused on treatment and is supported by our elected officials, courts, educators, health care community, employer community, faith community, and championed by our ADAMH Board.

Marion County Job & Family Services has been instrumental in furthering the goal of recovery by providing access to health care, and thereby, medication-assisted treatment for opiate addiction. Our Medicaid eligibility staff works closely with local partners to ensure those eligible for Medicaid are able to obtain the services they need as quickly as possible.

Recovery is the goal, however, treatment is a journey. During the journey, the destructive impact of addiction resonates far and wide. It has been evidenced by many of the families served through Job and Family Services this year. As we work with people who are struggling to find or keep a job, purchase food, secure housing, or fully care for their children, the disease of addiction is often a common thread.

Our county's collective efforts are paying off – people are getting stronger. We are encouraged by many individual successes and will continue to be an essential resource for those we serve.

OHIO MEANS JOBS - MARION COUNTY

OhioMeansJobs-Marion County serves as Marion County's center for employment resources and business services. The broad range of services to businesses include: job posting, applicant screening, applicant referrals, assistance with the cost of on-the-job training, skill proficiency testing, pre-employment assessment, analysis of labor market information, and recruiting.



MISSION STATEMENT: IN PARTNERSHIP WITH THE COMMUNITY, WE PROVIDE SERVICES THAT SUPPORT AND UPLIFT FAMILIES AND CONTRIBUTE TO SKILLED AND HEALTHY INDIVIDUALS, SUCCESSFUL BUSINESSES AND A STRONGER COMMUNITY.

Also, in partnership with training providers and business resources, we strive to meet the needs of job seekers. Our goal is to help them find meaningful and rewarding employment opportunities. Our services include job skills training, resume and interview assistance, access to job postings, job search resources, and workshops.

On October 15, the Multi-County Hiring Fair brought together 100 employers and service providers with approximately 300 job seekers. As a result there were at least 129 potential hires. Beyond the Hiring Fair, 2015 provided 95 new hires by UTLX/Union Tank Car through a partnership with OMJ-Marion County.

In addition, a total of 1,457 jobs were posted through OhioMeansJobs from 398 unique employers, with 165 posted by OMJ-Marion County.



AFTER SERVING FOUR YEARS IN THE MILITARY, Robert returned to Marion to be near his family. Struggling to find employment, he visited OMJ-Marion County and met with an employment specialist. Due to his interest in manufacturing, the employment specialist scheduled Robert for an interview with Kelly Services to work at Whirlpool. After passing all the assessments, he started employment. Within six months, Robert was hired as a permanent Whirlpool employee!

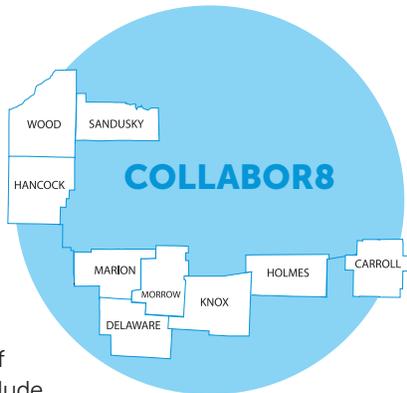
2015 QUICK FACTS

- 398 local businesses received services
- 773 hires facilitated

- 16,047 visits to the OMJ-Marion Center
- \$72,813 invested in on-the-job training (OJT) agreements resulting in 32 new hires
- 24,831 hours worked by 141 youth at 41 businesses during the Summer Youth Employment Program
- \$125,959 in utility assistance provided to those in need through 596 processed FirstEnergy applications

FAMILY ASSISTANCE

The Collabor8 virtual call center partnership expanded beyond the initial counties of Marion, Delaware, Knox, Morrow, Sandusky, Wood, Hancock and the Ohio Department of Job & Family Services to include Carroll and Holmes counties. The continuation and expansion of this shared services model allows customers from any participating county to apply for benefits by calling the common toll-free number (1-844-640-6446).



This partnership has resulted in easier and quicker access to benefits for those in need. The nine counties combined handled approximately 240,000 calls through the C8 call center during 2015. In addition, customers have increasingly utilized the online option for applying for benefits through www.odjfsbenefits.ohio.gov.

2015 QUICK FACTS

- 16,435 people participated in the Food Assistance Program
- 114 individuals received Disability Financial Assistance
- 20,628 people, as a monthly average, received Medicaid
- 479 families utilized Work Support/Emergency Assistance (PRC)

CHILD SUPPORT SERVICES

A Success Story

PAUL IS 26 YEARS OLD AND HAS BEEN IN AND out of prison throughout his young life due to addiction related issues. As a father of three children, he had many barriers to overcome. The support of the county's recovery network, re-entry programming, and the CSEA's linkage to OMJ-Marion enabled Paul to reach his goals. He obtained employment, a home, and eventually legal custody of his children. He is now much better prepared to meet his previous child support obligation and provide a stable home for his family. He stays in touch and we always remind him that he was the driving force behind his own success.

2015 QUICK FACTS

- 6,197 cases
- \$10,526,677 total collections
- \$11.68 cost effectiveness*

* For each child support program dollar expended, \$11.68 is collected, which is a 10.7% increase from 2014.

SUPPORTIVE SERVICES & WORK ACTIVITIES

Supportive Services and Work Activities staff help families and individuals receiving Ohio Works First (cash assistance) and/or Food Assistance to enhance their employability. Job readiness, soft skills training, work experience placements, child care and transportation assistance are available to customers as they work toward self-sufficiency. In addition, Adult Protective Services (APS) investigates reports of elder abuse, neglect, and exploitation while linking families to community resources.

A Success Story

DURING A MONTHLY VISIT TO TURNING

Point Domestic Violence Shelter, agency staff met Nancy, a mother of two young children, who was trying to get back on her feet after leaving a violent relationship. Nancy was eager to find employment but mentioned she was very worried about leaving her children in someone else's care. She had heard numerous stories of children being neglected while attending in-home child care programs. Staff explained the required process and safeguards in place for licensed child care providers. Nancy was assured that child safety is always the first priority and the agency routinely conducts unannounced inspections to ensure care is appropriate.

Several days later, Nancy called to report she had been hired for a full time (first shift) position with a local doctor's office. Agency staff returned to Turning Point to assist Nancy in completing the child care application and helped her find a provider that same day. Nancy is now out of Turning Point and living on her own with her two children – loving her job and her child care provider!

2015 QUICK FACTS

- 160 Ohio Works First orientations conducted for 292 OWF applicants
- 61% participation rate for the year, exceeding the state mandatory rate of 50%
- 498 children received Child Care Services
- 337 Adult Protective Services home visits
- 99 Chore referrals completed



OUR AGENCY PRINCIPLES

- We foster cooperation within our agency and with community partners to establish a network of resources for people in need.
- We recognize and accept change as essential to ensuring services are efficient and effective.
- We hold ourselves personally and organizationally responsible for achieving outcomes that support our mission and provide public value.



2015 BOARD MEMBERS

Board of Marion County Commissioners

Ken Stiverson • President
 Andy Appelfeller • Vice President
 Dan Russell

Marion County Workforce Advisory Committee

Vidya Iyengar • Chair, Marion Community Credit Union
 Sharon Baldinger • Marion Industrial Center
 Molly Baldosser • Goodwill Industries, Inc.
 Cliff Brannon • Poet Biorefining
 Sonia Fry • Whirlpool Corporation
 Tami Galloway • Marion Technical College
 Richard George • Tri-Rivers Career Center
 Don Harper • Sims Brothers, Inc.
 Scott Schertzer • Mayor, City of Marion
 Ken Stiverson • Marion County Commissioner

Community Planning Committee

Anna Bomas • Marion General Hospital-OhioHealth
 Jody Demo-Hodgins • ADAMH Crawford/Marion Counties
 Cliff Edwards • Center Street Community Health Center
 Richard George • Tri-Rivers Career Center
 Heidi Jones • Marion Matters, Inc.
 Mary Longo • OSU Extension Service
 Karen McVay • Legal Aid
 Tracy Rector • Ohio Heartland Community Action
 Jacqueline Ringer • Marion County Children Services
 Dan Russell • Marion County Commissioner
 Pam Stone • United Way of Marion County

2015 EXPENDITURES BY CATEGORY/PROGRAM

Administration/Operations.....	\$1,261,353
Case Management (all divisions).....	\$3,665,403
Partner Agreements.....	\$904,725
Work Supports/Emergency Assistance to Families (PRC)	\$399,115
Medicaid Provider Payments	\$139,752,202
Food Assistance Benefits.....	\$16,583,738
Cash Assistance Benefits.....	\$1,404,670
Disability Financial Assistance.....	\$121,777
Child Care Benefits.....	\$1,369,056
Workforce Development Benefits.....	\$537,655
TOTAL	\$165,999,694

SUMMARY OF REVENUE SOURCES

[EXPRESSED AS PERCENT]

Federal	76.52%
State	23.47%
Local	00.01%

[REVENUE SOURCES]

